

Communication with our secretaries

You may now contact our secretaries by email at:

secretary.laneend@nhs.net

This should only be for non-urgent matters

Our secretaries deal with:

- All referral letters, both NHS and private.
- Details of the name of a private specialist you have chosen and the date of the consultation or to advise us if your appointment is sooner than anticipated.
- Any queries about an NHS appointment that you have received or are due to receive.
- Information about hospitals or private specialists.

They do not make surgery appointments. This email address should not be used to contact the doctors or for queries about prescriptions. These should all be addressed to our receptionists in the usual way.

Please let us know if you have any difficulties using this service.