

LANE END MEDICAL GROUP

**CHANGES TO OUR COMPUTER SYSTEM**

We will be changing our computer system on Thursday 17th July. Because of this, there will be a disruption to our work for a few days from Tuesday 15th July until Friday 25th July.

- No routine repeat prescriptions will be issued on 15th and 16th July. We will endeavour to issue them as quickly as possible after we have converted to the new system. Please ensure you have enough medication to last over these few days, and put in your request early if necessary.
- On 17th and 18th July, we will ONLY have urgent on-the-day appointments to offer. This will enable our staff and doctors to get used to the new system.
- All patients who are currently registered with Vision-on-Line will have to re-register with our new system, and details of this will be available on the reception desk. Until you have re-registered, you will not be able to make on-line bookings.

Thank you for your help, support and patience through this time.

The Partners Lane End Medical Group